

ROYAL MAIL SELECTS BLACKBAY MOBILE WORKER SOLUTION TO IMPROVE THE CUSTOMER EXPERIENCE FOR TRACKED SERVICES

London, 30 September, 2008 - Blackbay, a market leading provider of postal and logistics mobile workforce solutions today announced that, following successful trials, Royal Mail has chosen Blackbay's Delivery Connect solution to provide a real-time mobility solution for the majority of Royal Mail's tracked products, including Special Delivery and Recorded Signed For. Delivery Connect will run on Intermec CN3 mobile computers and is being deployed to 25,000 Royal Mail delivery vehicles.

Blackbay is working with global IT services company CSC who are leading the overall programme to deliver the mobile worker service for Royal Mail tracked services. Blackbay's highly scalable and robust mobile solution will enable Royal Mail to provide increased quality of service to customers by enabling them to view the status of their deliveries in real-time via Royal Mail's web portal. It will also help Royal Mail to improve its efficiency and reduce operational costs by replacing its current paper based tracking system with a real-time mobile solution. Delivery Connect now provides Royal Mail with the ability to collect proof of delivery and to capture event and time stamping throughout the delivery process providing visibility to Royal Mail's operations and customers in real-time.

"The Blackbay team added significant value to this project with the depth of their experience in the postal industry and their understanding of our business requirements. I am confident that Delivery Connect will help us to continue to meet the ever increasing demands of our customers and ensure that we retain our competitive advantage in a market place where competition is increasing," said Robin Dargue, Chief Information Officer, Royal Mail.

Blackbay has a strong relationship with Royal Mail, the leading provider of mail and parcel delivery services in the UK, having successfully delivered mobile workforce solutions to its Parcelforce Worldwide business for over five years, and currently has 7,000 users of the Blackbay Delivery Connect software within the Royal Mail Group.

During earlier trials of the service Blackbay worked closely with CSC and hardware supplier Intermec, as it was crucial that the ecosystem of suppliers provided an integrated mobility solution that exactly met Royal Mail's requirements.

A key element for Royal Mail's proof of delivery solution was scalability. "After working with Blackbay previously, we were confident that the Delivery Connect solution would be able to meet that requirement," explained Guy Hains, President of CSC's European operations. "Our relationship with Blackbay and the other suppliers working with us to deliver the service enables us to offer Royal Mail a fully managed mobility service for tens of thousands of users in a growing area of their business."

"Working closely with Blackbay we are able to ensure its software combined with the Intermec CN3 provides our customers with a proven feature rich solution," said Patrick J. Byrne, Intermec President and CEO. "Our relationship with Blackbay has helped us to develop our role as a leading hardware provider to the postal sector and additionally to meet the growing demands for mobility solutions within the supply chain sector."

"The UK e-retailers are experiencing strong year on year growth from the resulting move away from purchasing goods in store to buying them online, which has dramatically increased the demand for home delivery. In this rapidly growing market it was essential that working with Royal Mail's other key suppliers for this service, we could offer a solution that was designed to manage future growth and enable Royal Mail to provide its customers with real-time information about the delivery of its tracked products. The experience that Blackbay has in the transport & logistics market has helped Royal Mail deliver an excellent and highly scalable service to its customers," concluded Larry Klimczyk, MD of Blackbay.

About Blackbay

Blackbay delivers real-time mobile worker solutions that enable business process improvements to Supply Chain and Field Service mission-critical operations. The Company is a market leader in the rapidly growing enterprise mobility market delivering mobile data solutions for over 15 years to a growing list of premium clients. Its core activity is mobile software application development, offering organisations significant return on investment based upon reduced costs, increased sales and improved productivity and service levels. Blackbay develops its solutions both on the back-end infrastructure and on handheld PDA and Smartphone devices. Its iConnect transaction server allows the company to offer its premium customers a suite of mobility 'products' as part of a fully managed one-stop Mobile Application Service.

Blackbay, who received funding from Close Ventures a leading UK venture capital provider, is a Microsoft Gold Partner with Mobility Competency and one of only 20 organisations to sit on the Microsoft Windows Mobile Advisory Council. Blackbay's product line currently consists of the following: Delivery Connect, a mobile freight solution for real-time job tracking; and Service Connect, a business mobility solution targeted at field service business.

For more information on Blackbay please visit: www.blackbay.com

For more information on Close Ventures please visit www.closeventures.co.uk

About CSC

CSC is a global leader in providing technology-enabled solutions and services through three primary lines of business. These include Business Solutions & Services, Global Outsourcing Services and the North American Public Sector. CSC's advanced capabilities include systems design and integration, information technology and business process outsourcing, applications software development, Web and application hosting, mission support and management consulting. Headquartered in Falls Church, Va., CSC has approximately 90,000 employees and reported revenue of \$17.1 billion for the 12 months ended July 4, 2008. For more information, visit the company's Web site at www.csc.com.

About Intermec

Intermec Inc. (NYSE:IN) develops, manufactures and integrates technologies that identify, track and manage supply chain assets. Core technologies include RFID, mobile computing and data collection systems, bar code printers and label media. The company's products and services are used by customers in many industries worldwide to improve the productivity, quality and responsiveness of business operations. For more information about Intermec, visit www.intermec.com or call 800-347-2636.